

FACTSET PROFESSIONAL SERVICES: IMPLEMENTATION SERVICES

› Rely on FactSet Professional Services to create a seamless, hassle-free FactSet deployment and onboarding experience.



EXPERIENCE A SMOOTH, SUCCESSFUL FACTSET IMPLEMENTATION

Improve time-to-value on your FactSet investment when you begin your FactSet partnership with the support of Professional Services. Rely on your implementation team to put appropriate workflows in place that ensure your firm's end users are comfortable navigating the workstation and leveraging our content and analytics throughout your research and investment process.



TAKE ADVANTAGE OF DECADES OF INDUSTRY KNOWLEDGE AND FACTSET EXPERIENCE

Avoid the hassles of managing third-party implementation services, and benefit from FactSet's in-house expertise. Professional Services engagements are staffed by senior members of FactSet's Global Client Solutions Group, who provide a wealth of knowledge gleaned from their experience servicing large-scale FactSet deployments. Project leads have completed CAPM or PRINCE2 certification for project management to ensure your engagement is organized and that timelines are optimized.



ELIMINATE MULTIPLE POINTS OF CONTACT WITH A SINGLE PROJECT LEAD

Rely on your implementation project lead to define objectives, identify team roles and responsibilities, deliver on designated milestones, and keep to your agreed-upon timeline. Your Professional Services lead provides complete oversight of your FactSet deployment from the onset of your partnership. Their responsibilities include serving as your single point of contact and providing a post-implementation review that identifies opportunities for your firm to gain further value from FactSet.



GAIN FULL TRANSPARENCY WITH FACTSET'S IMPLEMENTATION TRACKER

Ensure alignment with the FactSet team through our robust Implementation Tracker, which highlights best practices for FactSet implementations. Access a master plan for your project, monitor progress with timely status updates, view a dynamic list of deliverables, and communicate with the implementation team in a real-time, documented format.