



## ABOUT THE FIRM

This global asset manager provides investment advisory and asset management services to clients around the world. The firm offers financing solutions such as private equity, hedge fund, fund of funds, and fixed income.



### THE CHALLENGE

- Lack of support for attribution calculations, particularly for fixed-income portfolios
- Highly-manual processing introduced operational risks
- Performance data calculations and delivery were not scalable



### THE SOLUTION

- Implementation of FactSet Performance Solution
- Access to a single data management system
- Automation of multi-format, multi-lingual, and multi-channel delivery of client reporting



### THE RESULTS

- Redeployed resources and greater productivity
- Increased scope of calculation and reporting
- Application of a bespoke fixed-income attribution methodology
- Faster delivery of reporting

# Global Asset Manager Increases Scope and Accuracy of Calculation Performance and Reporting

A global asset manager's move to FactSet helps decrease manual processes and enhances the performance team's accuracy, productivity, and time to delivery.

## THE CHALLENGE

The Head of Performance at a global asset management firm found his team's use of very manual processes and reliance on the firm's IT staff to be a growing handicap. With the performance team divided into multiple locations—London, Luxembourg, Singapore, and New York—it was proving a challenge to establish a single global process, which created a series of bespoke manual processes, leading to a high number of errors. As a result, the time to deliver controlled and approved performance data to both internal and external clients was considerable.

In addition to workflow and automation issues, the team was struggling to provide approved fixed-income attribution results. The methodology in use was not aligned with the firm's requirements or its investment processes and was difficult to maintain because of heavy data requirements.

A single analyst was able to scale from managing 23 portfolios to more than 500—a considerable increase in productivity.

### THE SOLUTION

FactSet enabled the team to better communicate, share, and analyze investment performance results. To fully achieve its project, the firm chose FactSet's performance measurement, equity and fixed-income attribution, and reporting modules. The automated and detailed processes implemented dramatically increased scalability and controls.



Working closely with FactSet's consulting teams, the firm selected the appropriate attribution methodologies along with all required data. The firm could now rely on FactSet's single data management system, which calculates and uses approved data for internal and external reporting. The automation of multi-format, multi-lingual, and multi-channel delivery of client reporting was a significant asset to the project.

### THE RESULTS

After implementation, a single analyst was able to scale from the management of 23 portfolios to more than 500. And with FactSet's automated checks and controls, the firm's performance and reporting teams have been empowered to add more value to the front office and are considered integral to the firm's success. Further, the efficient turnover of data queries (internal and external) allows the team to spend more valuable time on client services.

Using FactSet's best-in-class performance measurement and attribution tools, the firm was able to select and implement a more accurate fixed-income attribution methodology. FactSet's Product Management and Research & Development teams worked closely with the client to develop, test, implement, and control a new and dedicated fixed-income attribution method in line with the client's front office requirements. Matching those needs allowed the asset management company to take on new mandates and develop its investment strategies.

### DISCOVER SOLUTIONS

FactSet creates data and technology solutions for investment professionals around the world, providing instant access to financial data and analytics that investors use to make crucial decisions.

#### FactSet Performance and Attribution

Integrated solutions that connect the front and middle office.

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#### FactSet Portfolio Analytics

Measure performance, risk, and characteristics for multiple portfolios.

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